



CVS Health Virtual Care™

A convenient way to access quality care

Life is busy, and we know it can be hard to set aside time to take care of your health. But with access to virtual care, it's never been simpler.

It's your care, your way

You'll have access to 24/7 on-demand care and mental health services. This virtual care option is in addition to your traditional network of providers. Access is included in your medical plan, made available through Aetna®, a CVS Health® company. Another way **healthier happens together™**.

Here's what's included:

Mental health services:

- Talk with a licensed therapist by appointment 7 days a week including evenings
- Get help with medication management 24/7 from an on-demand provider

On-demand care:

- Access 24/7 care with licensed providers for common illnesses (cough, colds, flu), common infections (ear, sinus, skin, urinary) and one-time medication refills

Additional benefits:

- Option to extend virtual visits to in-person care with in-network providers or at 1,100+ MinuteClinic® locations* nationwide
- Access your health information, lab results and personalized tips from anywhere with your health dashboard

What's next?

Go to **CVS.com/virtual-care** to learn more about virtual services or register to set up your account for future care needs.

Limitations and restrictions may apply for certain services, locations, or patients.

*MinuteClinic in-person services are not included with this product and are subject to plan benefit.

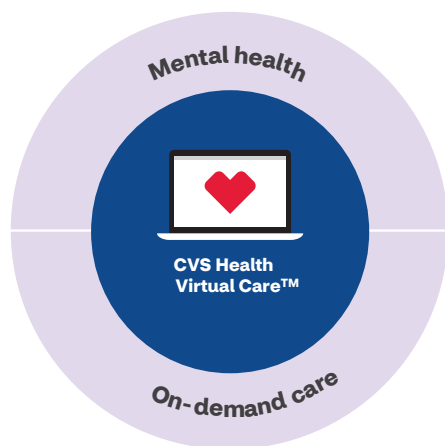
Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

Aetna and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are part of the CVS Health® family of companies.

Aetna® introduces CVS Health Virtual Care™



Now your employees can get **on-demand care** and **mental health services** virtually. All through one convenient digital platform.



How it works

- Log in to cvs.com/virtual-care to access CVS Health Virtual Care from a computer or mobile device.
- Access on-demand care or schedule a mental health visit.
- Extend to in-person care when needed, at nearby MinuteClinic® locations* or in-network provider clinics.
- Review medical notes, appointments and test results on the online Health Dashboard.

Benefits for your employees

Easy access whenever your employees need it

- 24/7, on-demand care services with a licensed physician or nurse.
Care for things like:
 - Minor illnesses: ear infections, flu, pink eye, sinus infections and colds
 - Stomach and digestive issues, UTI and bladder infections
 - Minor skin conditions including skin infections, rashes, insect bites and cuts
 - Minor injuries
- Access to mental health services, including mental health counseling with a therapist for anxiety, stress, depression and grief.
- Psychiatry services for prescriptions, medication management and mental health evaluations.
Additional mental health counseling for:
 - Anxiety and mood disorders
 - Depression
 - Support with stress, life adjustments, conflict resolutions, etc.
 - Sleep and related health behaviors

Connected data for whole-person care

- Personalized health alerts, like lifestyle and routine screening recommendations, help close gaps in care and improve employee health.
- Supported by an interoperable electronic health record solution. Interoperable health records allow for better communication between providers.

Upfront and affordable pricing

- Virtual care services typically cost less than an urgent care¹ or ER visit.
- Transparent pricing when employees schedule their virtual visit.

*If in-person care is needed, members can connect to in-person care options within their network, including 1,200+ MinuteClinic® locations with 950+ offering expanded services at CVS® HealthHUB™ locations (if available and in-network).

¹Deloitte. 2021 Deloitte pricing study for CVS Health. Accessed January 2022.

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